# MMC Reports Second Quarter 2008 Results 

Strong Performance Led by Marsh

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NEW YORK--(BUSINESS WIRE)--
Marsh \& McLennan Companies, Inc. (MMC) today reported financial results for the second quarter ended June 30, 2008.
In the quarter, consolidated revenue was $\$ 3$ billion, up 9 percent from the second quarter of 2007. Revenue growth was 4 percent on an underlying basis, which measures the change in revenue before the impact of acquisitions and dispositions, using consistent currency exchange rates. For the six months ended June 30, consolidated revenue was $\$ 6.1$ billion, an increase of 10 percent, or 4 percent on an underlying basis, from the comparable period in 2007.

In connection with the second step of the goodwill impairment assessment for the Risk Consulting and Technology segment, MMC recorded a non-cash charge of $\$ 115$ million, or $\$ .22$ per share, in the second quarter of 2008. The total impairment charge reflected in the first six months of 2008 aggregates $\$ 540$ million, or $\$ 1.04$ per share. There is no tax benefit related to the impairment charge, nor any impact on MMC's cash flows, tangible equity, or debt covenants.

In the second quarter of 2008, income from continuing operations, net of tax, was $\$ 55$ million, or $\$ .11$ per share, compared with $\$ 140$ million, or $\$ .25$ per share, last year. Income from discontinued operations was $\$ 10$ million, or $\$ .02$ per share, compared with $\$ 37$ million, or $\$ .06$ per share, last year. Net income was $\$ 65$ million, or $\$ .13$ per share, compared with $\$ 177$ million, or $\$ .31$ per share, last year. Earnings per share on a non-GAAP basis, as presented in the attached supplemental schedules, increased 17 percent to $\$ .41$, compared with $\$ .35$ in the second quarter of last year.

For the six months ended June 30, 2008, MMC's net loss was $\$ 145$ million, or $\$ .28$ per share, reflecting the goodwill impairment charge of $\$ 540$ million, compared with net income of $\$ 445$ million, or $\$ .79$ per share, last year.

Brian Duperreault, president and chief executive officer of MMC, said: "MMC's second quarter results were driven by marked improvement in Marsh's operating performance and strong revenue growth at Mercer and Kroll. The ongoing recovery at Marsh is reflected in its revenue growth, expense reduction, and significant increase in profitability. Guy Carpenter's previously announced restructuring program is aligning expenses with revenue levels. Mercer's continued strong revenue growth was evident across all of its businesses, while Oliver Wyman's growth slowed due to economic business conditions. Kroll reported impressive revenue growth in the quarter, led by litigation support and data recovery. Overall, I am pleased with our solid performance in the first half of the year and believe that MMC's performance will continue to improve as additional organizational and business improvements are implemented."

Commencing in the second quarter of 2008, investment gains and losses derived from investments strategically linked to MMC's operating companies, predominantly related to Risk Capital Holdings, are no longer included in operating revenue. These amounts are now reflected as "Investment income (loss)" in MMC's consolidated statements of income. The impact of this change is shown in the attached supplemental schedules.

## Risk and Insurance Services

MMC's Risk and Insurance Services segment revenue in the second quarter of 2008 was $\$ 1.4$ billion, an increase of 5 percent from the second quarter of 2007, or 1 percent on an underlying basis. Operating income increased to $\$ 150$ million from $\$ 93$ million in the second quarter of 2007. For the first six months of 2008, segment revenue was $\$ 2.9$ billion, an increase of 5 percent from the prior year period, or flat on an underlying basis.

In the second quarter, Marsh's revenue was $\$ 1.2$ billion, an increase of 8 percent from last year. Underlying revenue grew 3 percent, with the strongest results in international operations, including 5 percent growth in EMEA and 8 percent growth in Asia Pacific. Marsh's client revenue retention improved, and new business increased for the ninth consecutive quarter. These results were achieved in an environment of continued price competition in the global commercial property and casualty insurance marketplace.

Reinsurance premium rates continued to decline across most coverages globally, with clients' risk retention levels remaining high. Guy Carpenter's second quarter revenue was $\$ 204$ million, a decline of 6 percent from the prior year's quarter, or 9 percent on an underlying basis.

Consulting
MMC's Consulting segment revenue grew 13 percent to $\$ 1.4$ billion in the second quarter, or 7 percent on an underlying basis. Operating income was $\$ 165$ million, an increase of 4 percent from $\$ 159$ million in the second quarter of 2007. For the first six months of 2008 , segment revenue grew 14 percent to $\$ 2.7$ billion, or 7 percent on an underlying basis.

Mercer increased revenue 14 percent to $\$ 959$ million in the second quarter, with strong revenue growth achieved throughout its operations. On an underlying basis, Mercer's revenue increased 9 percent in the quarter. Mercer's consulting operations, with revenue of $\$ 692$ million, increased 8 percent; outsourcing, with revenue of $\$ 182$ million, grew 6 percent; and investment consulting and management, with revenue of $\$ 85$ million, increased 22 percent.

Oliver Wyman's revenue increased 10 percent to $\$ 415$ million in the second quarter, or 2 percent on an underlying basis.
Risk Consulting and Technology
MMC's Risk Consulting and Technology segment revenue grew 13 percent to $\$ 281$ million in the second quarter, or 6 percent on an underlying basis. The segment had a $\$ 86$ million operating loss, which included the $\$ 115$ million goodwill impairment charge. For the first six months of 2008, segment revenue grew 12 percent to $\$ 538$ million, or 5 percent on an underlying basis.

Kroll's revenue was $\$ 240$ million in the second quarter, an increase of 20 percent from the year-ago quarter, or 11 percent on an underlying basis. This growth was driven by a 21 percent increase in litigation support and data recovery and a 20 percent increase in risk mitigation and response.

Revenue for MMC's corporate advisory and restructuring business was $\$ 41$ million in the second quarter, a decline of 13 percent from the prior year.

Other Items
Investment losses in the second quarter of 2008 were $\$ 16$ million, due to mark-to-market declines on Risk Capital Holdings' private equity investments, compared with investment gains of $\$ 34$ million last year. The $\$ 50$ million differential from last year's second quarter negatively impacted earnings per share by $\$ .06$.

MMC's tax rate on ongoing operations, excluding noteworthy items and minority interest, was 30.5 percent for the first six months of 2008.

MMC's net debt, which is total debt less cash and cash equivalents, was $\$ 2.4$ billion at the end of the second quarter of 2008, compared with $\$ 3.8$ billion at the end of the year-ago quarter.

## Conference Call

A conference call to discuss second quarter 2008 results will be held today at 8:30 a.m. Eastern Time. To participate in the teleconference, please dial 8778526583 . Callers from outside the United States should dial 7193254824 . The access code for both numbers is 4956552 . The live audio webcast may be accessed at www.mmc.com. A replay of the webcast will be available approximately two hours after the event at the same web address.

MMC is a global professional services firm providing advice and solutions in the areas of risk, strategy and human capital. It is the parent company of a number of the world's leading risk experts and specialty consultants, including Marsh, the insurance broker and risk advisor; Guy Carpenter, the risk and reinsurance specialist; Mercer, the provider of HR and related financial advice and services; Oliver Wyman, the management consultancy; and Kroll, the risk consulting firm. With more than 55,000 employees worldwide and annual revenue exceeding $\$ 11$ billion, MMC provides analysis, advice and transactional capabilities to clients in more than 100 countries. Its stock (ticker symbol: MMC) is listed on the New York, Chicago and London stock exchanges. MMC's website address is www.mmc.com.

This press release contains "forward-looking statements," as defined in the Private Securities Litigation Reform Act of 1995. These statements, which express management's current views concerning future events or results, use words like "anticipate," "assume," "believe," "continue," "estimate," "expect," "intend," "plan," "project" and similar terms, and future or conditional tense verbs like "could," "may," "might," "should," "will" and "would." For example, we may use forward-looking statements when addressing topics such as: changes in our business strategies and methods of generating revenue; the development and performance of our services and products; market and industry conditions, including competitive and pricing trends; changes in the composition or level of MMC's revenues; our cost structure and the outcome of cost-saving or restructuring initiatives; dividend policy and share repurchase programs; the expected impact of acquisitions and dispositions; pension obligations; cash flow and liquidity; future actions by regulators; the outcome of contingencies; the impact of changes in accounting rules; and changes in senior management.

Forward-looking statements are subject to inherent risks and uncertainties. Factors that could cause actual results to differ materially from those expressed or implied in our forward-looking statements include:

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-- the challenges we face in achieving profitable revenue growth
    and improving operating margins at Marsh;
-- the extent to which we retain existing clients and attract new
    business, and our ability to incentivize and retain key
    employees;
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-- the impact on risk and insurance services commission revenues
    of changes in the availability of, and the premiums insurance
    carriers charge for, insurance and reinsurance products,
    including the impact on premium rates and market capacity
    attributable to catastrophic events like hurricanes;
-- the impact on renewals in our risk and insurance services
    segment of pricing trends in particular insurance markets,
    fluctuations in the general level of economic activity and
    decisions by insureds with respect to the level of risk they
    will self-insure;
-- revenue fluctuations in risk and insurance services relating
    to the effect of new and lost business production and the
    timing of policy inception dates;
-- the impact on our consulting segment of pricing trends,
    utilization rates, the general economic environment and
    legislative changes affecting client demand;
-- the impact of competition, including with respect to pricing,
    the emergence of new competitors, and the fact that many of
    Marsh's competitors are not constrained in their ability to
    receive "market service" compensation;
-- the ultimate economic impact on MMC of contingencies described
    in the notes to our financial statements, including the risk
    of a significant adverse outcome in the shareholder lawsuit
    against MMC concerning the late 2004 decline in MMC's share
    price;
-- our exposure to potential liabilities arising from errors and
    omissions claims against us, including claims of professional
    negligence in providing actuarial services, such as those
    alleged by the Alaska Retirement Management Board against
    Mercer;
-- our ability to meet our financing needs by generating cash
    from operations and accessing external financing sources,
    including the potential impact of rating agency actions on our
    cost of financing or ability to borrow;
-- our ability to make strategic acquisitions and dispositions
    and to integrate, and realize expected synergies, savings or
    strategic benefits from, the businesses we acquire;
-- the impact on net income of foreign exchange and/or interest
    rate fluctuations;
-- changes in applicable tax or accounting requirements;
-- potential income statement effects from the application of FIN
    4 8 ~ ( " A c c o u n t i n g ~ f o r ~ U n c e r t a i n t y ~ i n ~ I n c o m e ~ T a x e s " ) ~ a n d ~ S F A S ~ 1 4 2 ~
    ("Goodwill and Other Intangible Assets"), including the effect
    of any subsequent adjustments to the estimates MMC uses in
    applying these accounting standards; and
-- the impact of, and potential challenges in complying with,
    legislation and regulation in the jurisdictions in which we
    operate, particularly given the global scope of our businesses
    and the possibility of conflicting regulatory requirements
    across the jurisdictions in which we do business.
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The factors identified above are not exhaustive. MMC and its subsidiaries operate in a dynamic business environment in which new risks may emerge frequently. Accordingly, MMC cautions readers not to place undue reliance on its forwardlooking statements, which speak only as of the dates on which they are made. MMC undertakes no obligation to update or
revise any forward-looking statement to reflect events or circumstances arising after the date on which it is made. Further information concerning MMC and its businesses, including information about factors that could materially affect our results of operations and financial condition, is contained in MMC's filings with the Securities and Exchange Commission, including the "Risk Factors" section of MMC's most recently filed Annual Report on Form 10-K.



|  | Three Months Ended June 30, |  | \% Change <br> GAAP <br> Revenue |
| :---: | :---: | :---: | :---: |
|  | 2008 | 2007 |  |
| Risk and Insurance Services |  |  |  |
| Marsh | \$1,211 | \$1,124 | 8\% |
| Guy Carpenter | 204 | 217 | (6) \% |
| Total Risk and Insurance Services | 1,415 | 1,341 | 5\% |
| Consulting |  |  |  |
| Mercer | 959 | 842 | 14\% |
| Oliver Wyman Group | 415 | 376 | 10\% |
| Total Consulting | 1,374 | 1,218 | 13\% |
| Risk Consulting \& Technology |  |  |  |
| Kroll | 240 | 201 | 20\% |
| Corporate Advisory and Restructuring | 41 | 48 | (13) \% |
| Total Risk Consulting \& Technology | 281 | 249 | 13\% |
| Total Operating Segments | 3,070 | 2,808 | 9\% |
| Corporate Eliminations | (22) | (23) |  |
| Total Revenue | \$3,048 | \$2,785 | 9\% |



| Total Operating Segments | $4 \%$ | $1 \%$ |
| :--- | :--- | :--- |
| Corporate Eliminations | $4 \%$ | $4 \%$ |
| Total Revenue |  |  |
| Revenue Details |  |  |
| The following table provides more detailed revenue information for |  |  |
| certain of the components presented above: |  |  |


Marsh:
EMEA
Asia Pacific
Latin America
Total International
U.S. and Canada
Total Marsh

| $\$ 44$ | $\$$ | 392 | $13 \%$ |
| ---: | ---: | ---: | ---: |
| 124 | 105 | $18 \%$ |  |
| 59 | 54 | $10 \%$ |  |
| ------------- |  |  |  |
| 627 | 551 | $14 \%$ |  |
| 584 | 573 | $2 \%$ |  |
| --------- | ----- |  |  |
| $\$ 1,211$ | $\$ 1,124$ | $8 \%$ |  |

Mercer:

| Retirement | \$ | 310 | \$ | 269 | 15\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Health and Benefits |  | 242 |  | 216 | 12\% |
| Other Consulting Lines |  | 140 |  | 125 | 13\% |
| Total Mercer Consulting |  | 692 |  | 610 | 14\% |
| Outsourcing |  | 182 |  | 167 | 10\% |
| Investment Consulting \& Management |  | 85 |  | 65 | 29\% |
| Total Mercer | \$ | 959 | \$ | 842 | 14\% |

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Kroll:
Background Screening
Risk Mitigation and Response
    Total Kroll
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Litigation Support and Data Recovery $\quad \$ \quad 96$ \$ 67 4\%

| \$ | 96 | \$ | 67 | 44\% |
| :---: | :---: | :---: | :---: | :---: |
|  | 70 |  | 74 | (5) \% |
|  | 74 |  | 60 | 23\% |
| \$ | 240 | \$ | 201 | 20\% |


|  | Acquisitions/ |  |
| :---: | :---: | :---: |
| Currency | Dispositions | Underlying |
| Impact | Impact | Revenue |


| Marsh: |  |  |
| :--- | ---: | :--- |
| EMEA | $8 \%$ | - |
| Asia Pacific | $10 \%$ | - |
| Latin America | $13 \%$ | $(4) \%$ |
| Total International | $9 \%$ | - |
| U.S. and Canada | $1 \%$ | - |
| Total Marsh | $5 \%$ | - |
| Mercer: |  | $5 \%$ |
| Retirement | $5 \%$ | $1 \%$ |
| Health and Benefits | $3 \%$ | $3 \%$ |
| Other Consulting Lines | $5 \%$ | - |
| Total Mercer Consulting | $5 \%$ | - |


| Outsourcing | $4 \%$ | - | $6 \%$ |
| :--- | :--- | :--- | ---: |
| Investment Consulting \& Management | $6 \%$ | $1 \%$ | $22 \%$ |
| Total Mercer | $4 \%$ | $1 \%$ | $9 \%$ |
|  |  |  |  |
| Kroll: | $2 \%$ | $21 \%$ | $21 \%$ |
| Litigation Support and Data Recovery | - | - | $(5) \%$ |
| Background Screening | $3 \%$ | - | $20 \%$ |
| Risk Mitigation and Response | $2 \%$ | $71 \%$ |  |

Notes
Underlying revenue measures the change in revenue, before the impact
of acquisitions and dispositions, using consistent currency exchange
rates.
Interest income on fiduciary funds included in revenue amounted to \$39
million and $\$ 49$ million for the three months ended June 30, 2008 and
2007, respectively.
As described on page 13, certain changes in presentation have been
made to segment revenue for the prior year and for the first quarter
of 2008 .

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            Marsh & McLennan Companies, Inc.
                Supplemental Information - Revenue Analysis
                    Six Months Ended
                            (Millions) (Unaudited)
```

|  | Six Mont June | Ende 30, | \% Change GAAP |
| :---: | :---: | :---: | :---: |
|  | 2008 | 2007 | Revenue |
| Risk and Insurance Services |  |  |  |
| Marsh | \$2,438 | \$2,266 | 8\% |
| Guy Carpenter | 477 | 509 | (6) \% |
| Total Risk and Insurance Services | 2,915 | 2,775 | 5\% |
| Consulting |  |  |  |
| Mercer | 1,884 | 1,642 | 15\% |
| Oliver Wyman Group | 785 | 705 | 11\% |
| Total Consulting | 2,669 | 2,347 | 14\% |
| Risk Consulting \& Technology |  |  |  |
| Kroll | 460 | 394 | 17\% |
| Corporate Advisory and Restructuring | 78 | 88 | (11) \% |
| Total Risk Consulting \& Technology | 538 | 482 | 12\% |
| Total Operating Segments | 6,122 | 5,604 | 9\% |
| Corporate Eliminations | (35) | ( 58 |  |
| Total Revenue | \$6,087 | \$5,546 | 10\% |
|  | Components of Revenue Change |  |  |
|  | Acquisi <br> Disposi | $\begin{aligned} & \text { Eions / } \\ & \text { Eions } \end{aligned}$ | derlying |


|  | Impact | Impact | Revenue |
| :---: | :---: | :---: | :---: |
| Risk and Insurance Services |  |  |  |
| Marsh | 6\% | - | 2\% |
| Guy Carpenter | $3 \%$ | - | (9) \% |
| Total Risk and Insurance Services | 5\% | - | - |
| Consulting |  |  |  |
| Mercer | 5\% | 1\% | 9\% |
| Oliver Wyman Group | 5\% | 2\% | 4\% |
| Total Consulting | 5\% | $2 \%$ | 7\% |
| Risk Consulting \& Technology |  |  |  |
| Kroll | 2\% | 7\% | 8\% |
| Corporate Advisory and Restructuring | 1\% | - | (12) \% |
| Total Risk Consulting \& Technology | 1\% | 6\% | 5\% |
| Total Operating Segments | 5\% | 1\% | $3 \%$ |
| Corporate Eliminations |  |  |  |
| Total Revenue | 5\% | 1\% | 4\% |

Revenue Details
The following table provides more detailed revenue information for certain of the components presented above:


|  | ```Acquisitions Currency Dispositions Impact Impact``` | Underlying Revenue |
| :---: | :---: | :---: |
| Marsh: |  |  |
| EMEA | 9\% | 4\% |
| Asia Pacific | 11\% | 8\% |
| Latin America | $14 \%$ (5) \% | 2\% |
| Total International | 9\% | 4\% |
| U.S. and Canada | 1\% |  |
| Total Marsh | 6\% | 2\% |
| Mercer: |  |  |
| Retirement | 6\% 3\% | 5\% |
| Health and Benefits | 4\% | 8\% |
| Other Consulting Lines | 5\% | 10\% |
| Total Mercer Consulting | 5\% 2\% | 7\% |
| Outsourcing | 4\% | 9\% |
| Investment Consulting \& Management | 7\% | 23\% |
| Total Mercer | 5\% 1\% | 9\% |
| Kroll: |  |  |
| Litigation Support and Data |  |  |
| Recovery | 2\% 22\% | 14\% |
| Background Screening |  | ( 4 ) \% |
| Risk Mitigation and Response | 3\% | 15\% |
| Total Kroll | $2 \% \quad 7 \%$ | 8\% |
| Notes |  |  |
| Underlying revenue measures the change in revenue, before the impact of acquisitions and dispositions, using consistent currency exchange rates. |  |  |
| Interest income on fiduciary funds included in revenue amounted to \$83 million and $\$ 96$ million for the six months ended June 30,2008 and 2007, respectively. |  |  |
| As described on page 13, certain changes in presentation have been made to segment revenue for the prior year and for the first quarter of 2008. |  |  |
| Marsh \& McLennan Companies, Inc. <br> Non-GAAP Measures <br> Three Months Ended June 30 <br> (Millions) (Unaudited) |  |  |
| MMC presents below certain additional financial measures that are "non-GAAP measures," within the meaning of Regulation $G$ under the Securities Exchange Act of 1934. These measures are: adjusted operating income; adjusted operating margin; adjusted income, net of tax; and net income, excluding goodwill impairment charge. |  |  |
| MMC presents these non-GAAP measures to provide investors with additional information to analyze the company's performance from period to period. Management also uses these measures to assess performance for incentive compensation purposes and to allocate resources in managing MMC's businesses. However, investors should not consider these non-GAAP measures in isolation from, or as a substitute for, the financial information that MMC reports in accordance with GAAP. MMC's non-GAAP measures reflect subjective determinations by management, and may differ from similarly titled non-GAAP measures presented by other companies. |  |  |
| As described on page 13, certain chat made to segment revenue and segme year and for the first quarter of | hanges in presentation hav nt operating income for 2008. | e been <br> he prior |

Adjusted Operating Income and Adjusted Operating Margin
Adjusted operating income is calculated by excluding the impact of
certain noteworthy items from MMC's GAAP operating income. The
following table identifies these noteworthy items and reconciles
adjusted operating income to GAAP operating income, on a consolidated
and segment basis, for the three months ended June 30,2008 and 2007 .
The following tables also present adjusted operating margin, which is
calculated by dividing adjusted operating income by consolidated or
segment GAAP revenue.


| Adjusted operating income | \$ 115 | \$ 162 | \$ 30 | \$ (38) | \$ 269 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Operating margin | $6.9 \%$ | 13.1\% | 12.0\% | N/A | 8. $6 \%$ |
| Adjusted operating margin | 8.6\% | 13.3\% | 12.0\% | N/A | 9.7\% |

(a) Primarily includes severance from restructuring activities and related charges, costs for future rent and other real estate costs, and fees related to cost reduction initiatives.
(b) Reflects legal fees arising out of the civil complaint relating to market service agreements and other issues filed against MMC and Marsh by the New York State Attorney General in October 2004 and settled in January 2005, and indemnification of former employees for legal fees incurred in connection with the events of October 2004.

> Marsh \& McLennan Companies, Inc. Non-GAAP Measures Six Months Ended June 30
> (Millions) (Unaudited)

MMC presents below certain additional financial measures that are "non-GAAP measures," within the meaning of Regulation $G$ under the Securities Exchange Act of 1934. These measures are: adjusted operating income; adjusted operating margin; adjusted income, net of tax; and net income, excluding goodwill impairment charge.

MMC presents these non-GAAP measures to provide investors with additional information to analyze the company's performance from period to period. Management also uses these measures to assess performance for incentive compensation purposes and to allocate resources in managing MMC's businesses. However, investors should not consider these non-GAAP measures in isolation from, or as a substitute for, the financial information that MMC reports in accordance with GAAP. MMC's non-GAAP measures reflect subjective determinations by management, and may differ from similarly titled non-GAAP measures presented by other companies.

As described on page 13, certain changes in presentation have been made to segment revenue and segment operating income for the prior year and for the first quarter of 2008 .

Adjusted Operating Income and Adjusted Operating Margin
Adjusted operating income is calculated by excluding the impact of certain noteworthy items from MMC's GAAP operating income. The following table identifies these noteworthy items and reconciles adjusted operating income to GAAP operating income, on a consolidated and segment basis, for the six months ended June 30, 2008 and 2007. The following tables also present adjusted operating margin, which is calculated by dividing adjusted operating income by consolidated or segment GAAP revenue.


(a) Primarily includes severance from restructuring activities and related charges, costs for future rent and other real estate costs, and fees related to cost reduction initiatives.
(b) Reflects legal fees arising out of the civil complaint relating to market service agreements and other issues filed against MMC and Marsh by the New York State Attorney General in October 2004 and settled in January 2005, and indemnification of former employees for legal fees incurred in connection with the events of October 2004.


Net Income Excluding Goodwill Impairment Charge

|  | Three Months Ended 2008 | Diluted EPS | Three Months Ended 2007 | Diluted EPS |
| :---: | :---: | :---: | :---: | :---: |
| Net income | \$ 65 | \$ 0.13 | \$177 | \$0.31 |
| Add impact of goodwill impairment charge | 115 | 0.22 | - | - |
| Net income, excluding goodwill impairment charge | \$ 180 | \$ 0.35 | \$177 | \$ 0.31 |

Reconciliation of the Impact of Non-GAAP Measures on Diluted Earnings Per Share - Six Months Ended

| Six Months | Diluted Six Months | Diluted |  |
| :--- | :---: | :---: | :---: |
| Ended 2008 | EPS | Ended 2007 | EPS |

(Loss) income from continuing
operations
Add impact of operating
income adjustments
Deduct impact of income tax
expense

Net Income Excluding Goodwill Impairment Charge

|  | Six Months Ended 2008 | Diluted EPS | Six Months Ended 2007 | Diluted EPS |
| :---: | :---: | :---: | :---: | :---: |
| Net (loss) income | \$(145) | \$(0.28) | \$445 | \$0.79 |
| Add impact of goodwill impairment charge | 540 | 1.04 | - | - |
| Net income, excluding goodwill impairment charge | \$ 395 | \$ 0.76 | \$445 | \$ 0.79 |

Marsh \& McLennan Companies, Inc.
Supplemental Information - Quarterly Revenue and Operating Income Analysis
(Millions) (Unaudited)
Consolidated Statements of Income- Change in Presentation
In the second quarter of 2008, performance measures for segment revenue and segment operating income, used by MMC's chief operating decision maker to evaluate performance and for the allocation of resources, were changed so that investment gains and losses derived from investments strategically linked to MMC's operating companies are no longer included. The presentation of segment revenue and operating income was conformed accordingly.

The following tables reflect the results for segment revenue and operating income after the change in presentation of investment income (loss):

|  | First Quarter 2007 | $\begin{aligned} & \text { Second } \\ & \text { Quarter } \\ & 2007 \end{aligned}$ | Third Quarter 2007 | ```Fourth Quarter 2007``` |
| :---: | :---: | :---: | :---: | :---: |
| Risk and Insurance Services |  |  |  |  |
| Marsh | \$1,142 | \$1,124 | \$1,037 | \$1,195 |
| Guy Carpenter | 292 | 217 | 226 | 167 |
| Total Risk and Insurance Services | 1,434 | 1,341 | 1,263 | 1,362 |


| Consulting |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |
| Mercer |  |  |  |  |
| Oliver Wyman Group | 800 | 842 | 844 | 882 |
|  | 329 | 376 | 374 | 437 |
| Total Consulting | ------- | ------- | ------- | -------1 |


| Risk Consulting \& Technology Kroll | 193 | 201 | 210 | 211 |
| :---: | :---: | :---: | :---: | :---: |
| Corporate Advisory and Restructuring | 40 | 48 | 48 | 36 |
| Total Risk Consulting \& Technology | 233 | 249 | 258 | 247 |
| Total Operating Segments | 2,796 | 2,808 | 2,739 | 2,928 |
| Corporate Eliminations | (35) | (23) | (23) | (13) |
| Total Revenue | \$2,761 | \$2,785 | \$2,716 | \$2,915 |


|  | ```First Quarter 2007``` | Second Quarter 2007 | Third Quarter 2007 | ```Fourth Quarter 2007``` |
| :---: | :---: | :---: | :---: | :---: |
| Operating Income |  |  |  |  |
| Risk and Insurance Services | \$210 | \$ 93 | \$ (11) | \$ 50 |
| Consulting | 138 | 159 | 148 | 161 |
| Risk Consulting \& Technology | 24 | 30 | 29 | 15 |
| Corporate | (36) | (43) | (50) | (71) |
| Total Operating Income (Loss) | 336 | 239 | 116 | 155 |
| Interest Income | 19 | 15 | 30 | 31 |
| Interest Expense | (71) | (75) | (65) | ( 56 ) |
| Investment Income (Loss) | 51 | 34 | 78 | 10 |
| Income Before Income Taxes and <br> Minority Interest Expense \$335 \$ 213 \$ 159 \$ 140 |  |  |  |  |

Segment Operating Margin

| Risk and Insurance Services | 14.6\% | $6.9 \%$ | N/A | $3.7 \%$ |
| :---: | :---: | :---: | :---: | :---: |
| Consulting | 12.2\% | 13.1\% | 12.2\% | 12.2\% |
| Risk Consulting \& Technology | 10.3\% | 12.0\% | 11.2\% | $6.1 \%$ |
| Consolidated Operating Margin | 12.2\% | 8. $6 \%$ | $4.3 \%$ | 5.3\% |
|  |  | Full | First | Second |
|  |  | $\begin{aligned} & \text { Year } \\ & 2007 \end{aligned}$ | $\begin{gathered} \text { Quarter } \\ 2008 \end{gathered}$ | $\begin{gathered} \text { Quarter } \\ 2008 \end{gathered}$ |
| Risk and Insurance Services |  |  |  |  |
| Marsh |  | \$ 4,498 | \$1,227 | \$1,211 |
| Guy Carpenter |  | 902 | 273 | 204 |
| Total Risk and Insurance Services |  | 5,400 | 1,500 | 1,415 |

Consulting
Mercer
Oliver Wyman Group

| 3,368 | 925 | 959 |
| :---: | ---: | ---: |
| 1,516 | 370 | 415 |
| -----------------1 |  |  |

https://www.snl.com/InteractiveX/file.aspx?DoNotRedirectTo3=1\&id=6488150\&KeyFile... 9/19/2017



Source: Marsh \& McLennan Companies, Inc.

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